

Fremont County Tourism Council 2022 Destination Management Report

2022 Volunteer Board Appointees

Ashlee Sack, Board Chair (through 12/31/2024)
Adam Arnold, Board Vice Chair (through 12/31/2025)
Beth Katchmar, Treasurer (through 12/31/2024)
Elizabeth Oberle, Secretary (through 12/31/2023)
Orlin Camerlo, Board Member (through 12/31/2023)
Chris McLaughlin, Board Member (through 12/31/2024)
Joen Elliot, Board Member (through 12/31/2025)

Ex-Officio Members

Kevin Grantham, Fremont County Commissioner Rich Millard, Royal Gorge Chamber Alliance Amy Schmisseur, City of Cañon City Krystal Wood, City of Florence Jim Nelson, Fremont Heritage Commission Rob Brown, Fremont EDC Charis Hall, Fremont County Administration Florence Chamber, {available} Downtown Business Alliance, {available}

1. Lodging Tax Collection and Total Investments

Budgeted State Remittance: \$230,000

Actual Lodging Tax Remittance: \$319,988 (14% decrease from 2021)

Colorado Tourism Office Grant: \$36,666

Total Revenue: \$408,352

Expenses: \$330,843

Fund Balance EOY: \$302,177

1. Economic Benefits

Lodging tax collections of \$319,988 means \$15,999,400 was spent just on hotels! Assuming an average room sold for \$100 per night means 159,994 room nights happened.

Research conducted for the Colorado Tourism Office was released by Dean Runyon Associates for 2022 with an economic impact of **\$101M**. This means guest(s) spent an **additional \$85M outside of lodging**

in 2022.

| Impact/Benefit | 2020 | 2021 | 2022 |
|-----------------------|------|------|-------|
| Travel Spending (\$M) | 77.2 | 98.1 | 101.1 |

1. Digital Marketing

All performance statistics are for the calendar year

Paid Social Media (FB & IG combined)

Paid Reach: 5,689,922 (up 228.6%)
Paid impressions: 13,179,675 (up 257%)

Organic Social Media

Instagram Reach: 1.4M people (up 198.4%)

Facebook Reach: 4.9M (up 40%) Over 14.200 Page Visits in 2022 Over 65,200 Page Likes/Follows in Total

Facebook Combined Engagement (Likes, Comments, Shares, Clicks): 68,800

Social metrics look a little different because Facebook Analytics was retired in July 2021 and replaced by Meta Insights. The biggest change with this is that Meta Insights covers both Facebook and Instagram analytics, so some metrics will now be combined. (Insights for each individual platform are available on Instagram for up to 90 days and on Facebook for up to 28 days.)

Google Search Campaigns

Impressions: 450,714

Clicks: 86,284 CTR: 19.14% CPC: \$.16

Cost: \$13,620.73

Google/YouTube Video Campaigns

Impressions: 471,816

Clicks: 210,517 CTR: 44.62% CPC: \$.01 Cost: \$2,632.87

Website Traffic

Visitors: 196,320 Page Views: 237,202 Page Views: 423,710

Other Digital & Print Marketing Channels

VisitCOS.com Partnership

VisitCOS.com OVG Email and Confirmation Ad

VisitCOS.com Sponsored Blog

VisitCOS.com Instagram Takeover

Colorado.com Leads Program Colorado.com Email Newsletters Colorado.com Web/Print Listing Colorado.com Brand Channel Colorado.com Native Ads

1. Royal Gorge Region Visitors Guide

Guides were distributed to tourist information racks and Colorado's ten official visitor centers under the terms of a \$18,855.00 contract with Certified Folder Display Service, Inc. and Colorado Activity Centers (CAC).

Royal Gorge Chamber Alliance fulfilled 9,917 direct requests for printed copies of the Royal Gorge Region Visitors Guide. A total of \$30,000 was invested in postage, handling, and supplies.

These requests reached us through the publisher's website, our website and leads programs subscribed to through the Colorado Tourism Office and other sources.

Cañon City Chamber of Commerce / Royal Gorge Chamber Alliance

The Royal Gorge Chamber Alliance is the defacto "office" and public face for the virtual organization that is FCTC, answering the published telephone numbers and responding to inquiries from email and walk-in visitors.

Tourism telephone inquiries: 544 to tourism lines.

Tourism walk-ins to office: 1,130

The Chamber is the local repository of the Royal Gorge Visitor's Guide. They are available to local businesses wishing to maintain their own supply for distribution.

CTO Grant Recipient

On behalf of the region, VistaWorks compiled and submitted an application for the Colorado Tourism Office Co-op Marketing grant in 2021. **The FCTC was successful in obtaining a \$36,666 grant**, which we matched with \$18,334 from the FCTC budget. This money is invaluable and was used for the following:

- Responsible tourism collateral design
- Print and collateral of the FAR Guide
- Website redesign
- Responsible tourism collateral distribution and printing

Destination Management Partners

As one of the few all-volunteer Destination Marketing Organizations in Colorado, the Fremont

County Tourism Council relies on its marketing partners to reach and influence prospective visitors.

Integral to those efforts are:

VistaWorks: Agency of Record. Coordinates all marketing campaigns, communications, and ad buys. Website design, content creation, and administrative support.

Fremont County: administrative support with meeting minutes, accounts payable, and financial reporting (special thanks to Charlene Halstead and Andy Lovins).

Colorado Activity Centers (CAC): publishes the Visitor Guide. CAC complements Guide distribution using their own racks and resources, and through 2018, fulfilled direct requests for Visitor Guides.

Certified Folder: distributes Visitor Guides to racks across a wide area of the state.

VisitCOS (Visit Colorado Springs): a major generator of leads (prospective visitors, seeking information about our destination). VisitCOS produces News Releases and social media programming featuring stories about the Royal Gorge Region.

Colorado Tourism Office and Colorado.com: the state's official tourism website, generates the majority of leads for our marketing efforts.

Community Partners

The Council continued to work with the **Fremont County Heritage Commission** on self-guided tours. In 2022, the Heritage Commission distributed 2,095 copies of ten (10) different tour booklets.

With FCTC/CTO support, in 2022 **Fremont Adventure Recreation (FAR)** created a new and exciting pocket map. These maps were a request from the trail community, as user groups wanted something to take with them on the trail as they explored the Royal Gorge Region. These maps are distributed in swag bags for local recreation events, to local Chamber of Commerce groups, and in sponsor shops. They are also available in select locations across the state. FCTC funding allowed for 3,000 maps to be printed and distributed in 2022.

Community Grants

FCTC Bylaws require that at least 5% of annual lodging tax revenue be distributed to local community organizations. \$12,500.00 was distributed to fifteen (15) community organizations to help fund event marketing efforts.

Industry Participation & Association

The FCTC is a member of both the Colorado Association of Destination Marketing Executives (CADMO) and the Tourism Industry Association of Colorado (TIAC).

CADMO's membership is composed of ~25 Destination Marketing Organizations (DMOs) from across the state, and it works closely with the Colorado Tourism Office.

TIAC's membership is composed of DMOs and other tourism-related businesses across Colorado. Membership dues and proceeds from the Annual Legislative Reception support lobbying efforts in the state legislature; monitoring legislation that may impact tourism.

2022 Media Coverage

Ride A Christmas Train, Then Stay In A
Christmas-Themed Hotel For A Holly Jolly Colorado
Adventure

Only In Your State | December 14, 2022

Steve Thomas turns his love of nature trails in Cañon City

Daily Record | December 12, 2022

These Are The 10 Tallest Bridges In The U.S.

The Travel | December 6, 2022

Bell tower Celebrates Florence/Cañon City 150th with Window Glow

Daily Record | December 1, 2022

Neighbors: Happy Trails: Cañon City women complete Fremont County's recommended hiking routes

Canon City Daily | November 28, 2022

Glade Creek Bridge is one of the tallest in the United States

Loot Press | November 27, 2022

Holiday-themed train to take guests on a trip 'the North Pole'

OutThere | November 27, 2022

The 1,000-Foot-High Royal Gorge Bridge In Colorado
Is Hosting Its First-Ever Drive-Thru Holiday Light
Display

Only in your State | November 23, 2022

<u>Lighting the way to the holidays: A roundup of displays and trains in Colorado</u>

Yahoo.com | November 17, 2022

10 Often-Overlooked Mountain Towns You Must Visit In Colorado

WorldAtlas | November 16, 2022

<u>Dormant railroad that served Camp hale National</u> Monument looking to come back to life

the Denver Gazette | November 14, 2022

<u>Cash in on canyons and peaks at Royal Gorge Park |</u>
<u>Take a Hike</u>

Courier | November 15, 2022

Royal Gorge features Bridge of Lights for holiday season

CBS Colorado Youtube | November 10, 2022

Wine Guy: Support Colorado wine for the holidays the Gazette | November 9, 2022

5 Definitely 'Odd things you need to check out in Colorado

Retro | November 3, 2022

Oratorio for Chorus and Orchestra returns for encore with 70-voice combined chorus

Dail Record | November 7, 2022

Royal Gorge Bridge and Park holiday light Show 21 Local I November 1, 2022

<u>Take a Prehistoric Walk With Huge Beasts at</u> <u>Colorado's Royal Gorge Dinosaur Experience</u>

Kool | October 26th, 2022 Glamping In Colorado

Travel 2 Next | October 25th, 2022

<u>Frozen in time: A brief history of ice harvesting</u> in Colorado

The Gazette | October 23, 2022

<u>Take a Prehistoric Walk with Huge Beasts at</u> <u>Colorado's Royal Gorge Dinosaur Experience</u>

Kool 107.9 FM | October 26, 2022

15 Most Exciting Amusement Parks in Colorado

USA Tales | October 26, 2022

<u>Did you know? 18 interesting facts about</u> Colorado

Denver Gazette | October 14, 2022

Try a via ferrata for a thrilling Colorado mountain climbing adventure

UC Health | October 7, 2022

The 12 Best Places to Go Glamping in

<u>Colorado Featuring Luxury Bedding, Gourmet</u> Meals, Wi-Fi, and More

Pure Wow lOctober 1, 2022

A Full Guide For A First-Timers Trip On the Royal Gorge Train

The Travel | October 2, 2022

Recommended Routes: Phantom, Canyon, Colorado

Cycling Tips | October 1, 2022

This Is The Absolute Best Town In Colorado
To Visit During The Halloween Season

Only In Your State |September 29, 2022

Your complete guide to fall Colors 2022

The Denver Gazette | September 24, 2022

Riding on the Royal Gorge Railroad

North Texas e-News | September 21, 2022 Colorado fall colors: 5 best places to see the gold Rush

Gazette | September 13, 2022

White Knuckle Driving: Take a ride on Colorado's skyline drive

Kool | September 17th, 2022

Abbey Winery and Royal Gorge Bridge and Park to host 18th annual Winemaker's Dinner

Cañon City | September 14, 2022

You need to take the family to all of these Colorado Pumpkin Patches

Kool | September 15, 2022

Cont:

A once-in-a-lifetime experience: Royal Gorge Bridge to celebrate Cañon City's Sesquicentennial with concert

Cañon City Daily Record | September 15, 2022 Royal Gorge Railroad offers a special way to enjoy Oktoberfest

The Gazette | September 8, 2022

These are the Most Beautiful Roads to Drive in Colorado

KOOL | September 8, 2022

Best Family Resort in Colorado - The 15 Best

American News Report | September 3, 2022

The Ultimate Colorado Travel Itinerary

Travel Pulse | September 3, 2022

Abbey Winery gearing up for 20th annual Harvest Festival with stellar music lineup

Cañon City Daily Record | September 1, 2022

Things to Do in Colorado in the Summer: Mountains, Rivers & Lakes, oh My!

Traveling Mom | August 24, 2022

The Royal Gorge is the highest suspension bridge in the USA

BoingBoing | August 27, 2022

The most scenic bridges to drive across in the US

Yahoo News | August 25, 2022

<u>Trains, Pontoons & Hot Air Ballons: Hitch a Ride to Colorado's Backcountry</u>

5280 | August 18, 2022

2022 Royal Gorge Whitewater Festival

Canon City Daily Record Youtube | July 24, 2022 The best Colorado Train trips whether you want

scenery or family-Friendly fun

The Denver Post | July 20, 2022

8 Jaw-Dropping Things to do at the Royal Gorge Colorado

Chasing Trail | June 24, 2022

Best things to do in Cañon City CO

Vacation Idea | July 19, 2022

2022 Royal Gorge Whitewater Festival

Canon City Daily Record | July 19, 2022

Boats, Bands, Bikes, Beer: Royal Gorge Whitewater

Festival returns to rock Centennial Park

Canon City Daily Record | July 16, 2022

Royal Gorge Dinosaur Experience promotes fun and education with wild animals.

Fox 21 | July 16, 2022

Get Outside: Ten Colorado Whitewater Rafting Tours for All Skill Levels

Westword | July 12, 2022

Colorado road trips make most of the state's natural,

A 6-Day Colorado Adventure for All Ages

AFAR Journeys | June 24, 2022

<u>Via Ferrata, Anyone? Where to Find the Best</u> in the West

Sunset |June 15, 2022

The 15 Best Small Towns to Visit in 2022

Sumithsonian | June 3, 2022

<u>Longtime Colorado Pro Details Best of Rafting</u> around the West

The Gazette | May 22, 2022

6 Wild Ways to Find Amusement Around Colorado

the Gazette | May 22, 2022

Six scenic trains on Colorado up for USA

Today's 'Best Of' award

OutThere Colorado | May 14th, 2022

Get Your Fun on at The Royal Gorge

Colorado Country Life Magazine | April 27, 2022

We are Cañon City: Haven for Fossil Hunters

Fox 21 | May 6, 2022

'This is a bucket list item': at the Royal Gorge Route Railroad

Fox 21 | May 6, 2022

Canon City Music and Blossom Festival returns for 84th year in Fremont County

KOAA | May 2, 2022

We are Canon City: Small town feel, big-city amenities

Fox 21 | May 2, 2022

Royal Gorge Rio sets sail with Arkansas River Clean-up

Fox 21 | May 1, 2022

The Best Hikes in Colorado Springs

Backpacker | April 12, 2022

<u>Canon City, Colorado Is One Of The Best</u> Towns In America To Visit When The Weather

Is Warm

Only in Your State | April 12, 2022

Two famous Colorado venues return to

in-person Easter sunrise service

Colorado Springs Gazette | April 10, 2022

5 Southwest Colorado Destinations That Are Worth the Drive

Retro 102.5 | March 25, 2002

Upper Arkansas Sector Partnership Expands

Upskilling Program

Canon City Daily Record | March 25, 2022 Big challenge, thrill promised by new trail in

Royal Gorge region

city attractions

Times Union | July 13, 2022

<u>6 new Colorado trails for hikers, mountain bikers and horseback riders</u>

The Denver Post | July 9th, 2022

7 Epic Colorado Trains That Will Take You to Beautiful Mountains, Sparkling Rivers and Golden Groves Yahoo!! June 28, 2022

10 Adrenaline Adventures For Daring Tourists in Colorado

The Travel | June 28, 2022

7 Epic Colorado Trains That Will Take You to Beautiful Mountains, Sparking Rivers, and Golden Groves

Yahoo! | June 28, 2022

Glamping In Colorado? Check Out These 10 Luxe Campsites

The Travel | June 18, 2022

Adventure, adrenaline and art in Colorado

Travelmole | June 21, 2022

Three Summer Bucket List Adventures

Gear Patrol | June 21, 2022

Colorado Delight: Fun Attractions and More at the Royal Gorge

Townsquare NOCO | June 20, 2022

The Gazette | March 8, 2022

Adventures with Alan takes a jeep tour along the Royal Gorge Loop

KOAA 5 | February 22, 2022

A Guide to All Outdoor Concert Venues in Colorado

New 99.1 Country | February 16, 2022

The Scenic Train Ride In Colorado That Runs Year-Round

Only in Your State | February 1, 2022 Nirvana Culinary Paradise is a fine

Indian/Nepali option in Cañon City

Colorado Springs Indy | January 12, 2022 11 Beautiful Train Trips To Experience In 2022

Travel Awaits | January 2, 2022