# ROYAL GORGE

Fremont County Tourism Council 2023 Destination Management Report

# 2023 Volunteer Board Appointees

Adam Arnold, Board Chair (through 12/31/2025) {available} Vice Chair (through 12/31/2026) Beth Katchmar, Treasurer (through 12/31/2024) {available} Secretary (through 12/31/2026) Kevin Cundiff, Board Member (through 12/31/2024) Joen Elliot, Board Member (through 12/31/2025) Kathy Trogden, Board Member (through 12/31/2026) Donna Basham, Board Member (through 12/31/2026)

#### **Ex-Officio Members**

Royal Gorge Chamber Alliance – Rich Millard Commissioner – Kevin Grantham City of Cañon City – Amy Schmisseur Florence Chamber – Joen Elliott City of Florence – Krystal Wood Fremont Heritage Commission – Jim Nelson Fremont EDC – Rob Brown Fremont County Administration – Charis Hall Downtown Business Alliance – {available}

# 1. Lodging Tax Collection and Total Investments

Budgeted State Remittance: \$285,000 Actual Lodging Tax Remittance: \$352,325 **(10% increase from 2022)** Colorado Tourism Office Grants: \$60,000 Total Revenue: \$352,325

Expenses: \$351,395 Fund Balance EOY: \$327,988

# 1. Economic Benefits

Lodging tax collections of \$352,325 means \$17,616,250 was spent just on hotels! Assuming an average room sold for \$100 per night means 176,163 room nights happened.

Research conducted for the Colorado Tourism Office was released by Dean Runyon Associates for

2023 with an economic impact of **\$103M**. This means guest(s) spent an **additional \$85.4M outside of lodging in 2023**.

Impact/Benefit	2021	2022	2023
Travel Spending (\$M)	97.9	100.9	103.4

# 1. Digital Marketing

All performance statistics are for the calendar year

# Paid Social Media (FB & IG combined)

Paid Reach: 2,608,070 Paid impressions: 5,405,417

#### **Organic Social Media**

Instagram Reach: 7.5K

Facebook Reach: 712,823 Over 7,600 Page Visits in 2023

Social metrics look a little different because Facebook Analytics was retired in July 2021 and replaced by Meta Insights. The biggest change with this is that Meta Insights covers both Facebook and Instagram analytics, so some metrics will now be combined. (Insights for each individual platform are available on Instagram for up to 90 days and on Facebook for up to 28 days.)

#### **Google Search Campaigns**

Impressions: 510,392 Clicks: 84,593 Click-Through-Rate: 16.57% Cost-per-Click: \$.29 Conversions: 9,053.16 Conversion Rate: 10.7% Cost-per-Conversion: \$2.18

#### Google/YouTube Video Campaigns

Impressions: 1,672,105 Views: 122,392 Avg. Cost-per-View: \$.059 Cost: \$7,225.51 Conversion Rate: 178% Conversions: 3,806.33 Cost-per-Conversion: \$1.09

#### Website Traffic

Visitors: 239,528 Sessions: 283,923 Page Views: 1,046,149

#### Top Website Traffic Sources/Users:

Paid and Organic Social: 62,057 Organic Search: 58,416 Direct: 18,475 Referral: 10,450

#### **Top Website Pages/Views**

Royal Gorge Route Railroad: 152,587 Visitors Guide: 136,323 Home Page: 106,281 Royal Gorge Bridge & Park: 82,851 Bighorn Sheep Canyon Audio Tour: 46,753 Events: 41,010 Welcome to Canon City: 33,743 Royal Gorge Route Railroad Business Directory Listing: 25,923 Tunnel Drive: 21,584 Attractions: 21,487

#### Website Users by Location

Denver: 28,289 (Not set): 18,025 Englewood: 10,995 Dallas: 10,208 Colorado Springs: 8,089 Canon City: 4,750 Chicago: 4,187 Phoenix: 4,046 Houston: 3,639 Los Angeles: 2,600

# **Other Digital & Print Marketing Channels**

VisitCOS.com Partnership VisitCOS.com OVG Email and Confirmation Ad VisitCOS.com Sponsored Blog VisitCOS.com Instagram Takeover

Colorado.com Leads Program Colorado.com Web/Print Listing

# 1. Royal Gorge Region Visitors Guide

Guides were distributed to tourist information racks and Colorado's ten official visitor centers under the terms of a \$13,000 contract with Certified Folder Display Service, Inc. and Colorado Activity Centers (CAC).

Royal Gorge Chamber Alliance fulfilled 5,860 direct requests for printed copies of the Royal Gorge Region Visitors Guide.

These requests reached us through the publisher's website, our website, and leads programs subscribed to through the Colorado Tourism Office and other sources.

# **Royal Gorge Chamber Alliance**

The Royal Gorge Chamber Alliance is the defacto "office" and public face for the virtual organization that is the FCTC, answering the published telephone numbers and responding to inquiries from email and walk-in visitors.

Tourism telephone inquiries: 440 to tourism lines.

The Chamber is the local repository of the Royal Gorge Visitors Guide. They are available to local businesses wishing to maintain their own supply for distribution.

# **CTO Grant Recipient**

On behalf of the region, DestinationiQ (formerly known as VistaWorks) compiled and submitted applications for the Colorado Tourism Office's Marketing grant and Tourism Management grant in 2022. **The FCTC was successful in obtaining a \$40,000 grant and \$20,000 grant,** respectively, which we matched with \$25,000 from the FCTC budget. This money is invaluable and was used for the following:

- Mountain bike trail digitization (recording rides, writing descriptions, photography, webpage creation, app setup)
- TravelStorys Bighorn Sheep Canyon audio tour and digital promotion

# **Destination Management Partners**

As one of the few all-volunteer Destination Marketing Organizations in Colorado, the Fremont County Tourism Council relies on its marketing partners to reach and influence prospective visitors.

Integral to those efforts are:

**DestinationiQ**: Agency of Record. Coordinates all marketing campaigns, communications, and ad buys. Website design, content creation, and administrative support.

**Fremont County**: administrative support with meeting minutes, accounts payable, and financial reporting (special thanks to Charlene Halstead and Andy Lovins).

**Colorado Activity Centers (CAC):** publishes the Visitors Guide. CAC complements Guide distribution using their own racks and resources, and through 2018, fulfilled direct requests for Visitors Guides.

Certified Folder: distributes Visitors Guides to racks across a wide area of the state.

**VisitCOS** (Visit Colorado Springs): a major generator of leads (prospective visitors, seeking information about our destination). VisitCOS produces News Releases and social media programming featuring stories about the Royal Gorge Region.

**Colorado Tourism Office** and Colorado.com: the state's official tourism website, generates the majority of leads for our marketing efforts.

# **Community Partners**

The Council continues to work with the **Fremont County Heritage Commission** to distribute and market self-guided tours.

# **Community Grants**

FCTC Bylaws require that at least 5% of annual lodging tax revenue be distributed to local community organizations. Over \$12,000 was distributed to fourteen (14) community organizations to help fund event marketing efforts.

# **Industry Participation & Association**

The FCTC is a member of both the Colorado Association of Destination Marketing Executives (CADMO) and the Tourism Industry Association of Colorado (TIAC).

CADMO's membership is composed of ~25 Destination Marketing Organizations (DMOs) from across the state, and it works closely with the Colorado Tourism Office.

TIAC's membership is composed of DMOs and other tourism-related businesses across Colorado. Membership dues and proceeds from the Annual Legislative Reception support lobbying efforts in the state legislature; monitoring legislation that may impact tourism.

CTO's Governor's Conference

# 2023 Media Coverage

World's oldest and most impressive bridges, ranked MSN | December 31, 2023 Learn about dinosaur history, see tracks and other fossils at these 5 sites near Pueblo The Pueblo Chieftain | December 29, 2923 9 Top-rated Small Towns In Colorado World Atlas | December 27, 2023 Discover Canon City, Colorado: From Prisons to Scenic Railroads and Wineries Bolly inside | December 24, 2023 Best Things to Do in Colorado Wyandotte Daily |December 20, 2023 12 Stunning Winter Train Rides Around the World Trip Zilla | December 7th, 2023 5 Best Attractions in Colorado to Visit Any Time of the Year Our Community Now | December 4, 2023 10 Luxury Train Rides in the US That Are Worth Spluraina On Matador Network | October 31, 2023 Kids In Colorado: 10 Best Colorado Family Vacations (On A Budget) The Travel | September 14th, 2023 The Top U.S. Bridges – Engineering at Its Best Thomas | September 11, 2023 Fun Day Trips From Denver for Epic Colorado **Adventures** She Buys Travel | September 10th Looking for adventure? In Canon City, big waves and backroads await Il News | September 8, 2023 Royal Gorge Bridge & Park: What To Know About Exploring This Park On Foot The Travel | September 7, 2023 Roval Gorge Bridge & Park: What To Know About Exploring This Park By Bike The Travel | September 3, 2023 9 Most Scenic Towns In The Rockies WorldAtlas | September 1, 2023 7 Road Trips in Colorado For Scenic Drives with Family Momtastic | August 29, 2023 7 Adventures to Take With Your Dog Before Summer Ends 5280 Magazine | August 26, 2023 11 Small Towns in the Rockies that Were ranked Among US Favorites World Atlas | August 25, 2023 From Whitewater Thrills to Historic Charms: Top Things to do in Cañon City Colorado She Buys Travel | August 22, 2023 Dare to Cross: 6 Bridge Trips for the Ultimate The Best Small Towns In The Rockies To Chill Out WorldAtlas | May 5, 2023 5 Great Summer Water Destinations In Colorado OutThere Colorado | May 1, 2023 Taking A Scenic Road Trip To Colorado

Adrenaline Rush News Track | August 21, 2023 Exploring the Beautiful Royal Gorge: A Day Trip from Boulder! About Boulder, CO | August 17, 2023 These Towns in Colorado Have the Best Main Streets World Atlas | August 15, 2023 Great Colorado mountain bike trails for newbies The Denver Post | August 4, 2023 Where To Go Glamping In Colorado Forbes | August 3, 2023 18 impressive facts about Colorado to celebrate its founding 147 years ago Colorado Springs Gazette | August 2, 2023 6 Bridge Trips More Thrilling Than Roller **Coaster Rides** Swirlster | July 30, 2023 9 Oldest Found Towns To Visit in the Rockies World Atlas | July 26, 2023 A perfect day at the Royal Gorge Bridge & Park Colorado Springs Gazette | July 26, 2023 11 Best Small Towns to visit in the Rockies World Atlas | July 26, 2023 Unearthing the dinosaurs The Crestone Eagle | July 11, 2023 12 Of The World's Most Terrifying Bridges Weather.com | July 07, 2023 The 7 best amusement park rides in Colorado The Denver Post | June 29, 2023 Summer On Skyline Drive: Why This Scenic Colorado Road Is Best In the Summer The Travel | June 16, 2023 These Are 10 Of The Most Historic Train Rides To Enjoy In America The Travel | June 14, 2023 9 Best Royal Gorge Tours from Ziplining to Whitewater Rafting Hashtag | May 31, 2023 World's Most Scenic Railway Bridges The Times of India | May 30th, 2023 Rafting season in Fremont County Yahoo!life | May 26th, 2023 11 Most Underrated Towns in The Rockies WorldAtlas | May 22, 2023 'Like you're on top of the world': A Southern Colorado drive of peace and peril Gazette | May 22, 2023

Cont:

417 | May 1, 2023 11 Best Ziplining Tours in Denver for Mountain Adventures Hashtag Colorado Life | April 28, 2023 9 Best White Water Rafting Trips in Colorado for Summer 2023 Hash Tag Colorado Life | April 20, 2023 Cañon City Music and Blossom Festival returns for 2023 Fox 21 | April 17, 2023 9 Best Jeep Tours in Colorado to Book in 2023 Hashtag Colorado Life | April 5, 2023 Discover the 12 Oldest Cities in Colorado AZ Animals | March 31, 2023 Royal Gorge loop hike with bonus trek across train trestles | Take a Hike The Tribune | March 29, 2023 11 Unique Landmarks You Need To See In Colorado The Travel | March 2 2023 Spring Break at the Royal Gorge 9 News | March 15, 2023 The Best Glamping Resorts in the U.S. for an Outdoorsy Family Getaway Travel | March 10, 2023 11 Most Underrated Cities In Colorado WorldAtlas | March 9, 023 8 Stunning U.S. Train Trips To Take This Spring Travel off Path | February 24, 2023 Discover the 5 Highest Bridges in the United States A Z Animals | February 17, 2023 Take A Look Inside Colorado's Historic Royal Gorge Mansion Townsquare NOCO | January 31, 2023